94%

OF RESPONDENTS ARE LIKELY TO RECOMMEND MRCI TO A FRIEND OR COLLEAGUE 86%

OF RESPONDENTS HAVE BEEN WITH MRCI FOR MULTIPLE YEARS

97%

OF RESPONDENTS SAY THAT MRCI STAFF HAVE BEEN RESPONSIVE TO QUESTIONS AND CONCERNS 96%

OF RESPONDENTS RATE MRCI CUSTOMER SERVICE AS HIGH QUALITY

*results from annual satisfaction survey conducted in December 2023