

Champion Case Worker

New Fax Number

Training Schedule

EVV

Reimagine Waivers

THE RESOURCE
MRCI CLIENT DIRECTED
SERVICES





Saturday, April 7 9:30am to 11:30am

As an MRCI program participant, we would like to invite you to join us for
The Great Waffle Get Together!

A free event for friends and family of MRCI hosted at MRCI-Rosemount
(15191 Boulder Avenue in Rosemount).

This event includes a free waffle breakfast, several fun fair games (Ring Toss, Giant
Checkers, Mega Connect, Jenga, Bingo, and more!)
as well as other family entertainment!

Space is limited so register today!

Special Recognition for a Special Partner!

Jessica Fenlason is a champion of self-directed services at Minnesota Prairie County Alliance. She has been a Case Manager there for the last two years. Jessica is excellent at assisting families and individuals access the services and helping them with step-by-step instructions on how to use their budgets. She goes above and beyond to identify potential fraud and works with community providers to appropriately report. Program Specialist, Kyle Rueter said, "Jessica is great to work with and asks good questions. She



Fenlason was presented the Excellence Certificate in front of the Minnesota Prairie County Alliance Power Board comprised of

MRCI thanks her for her service!

New Fax Number

Please update your records to reflect a new number for E-Fax. The number, 877-471-4861, is being discontinued. The new number is 888-800-7336. If you have questions, concerns or want to verify MRCI received your timesheets, please feel free to contact our accounting staff at 800-829-7110.



Training Schedule and Policy

All 245D employees (Personal Support/Respite/Host Home) will be required to complete 12 hours of training. Due to licensing regulations, the trainings need to be completed within the month being assigned.



Below is a list of the trainings and the months they will be assigned. Employees that are hired within the calendar year will also be expected to complete the trainings below along with their orientation training. The training will be assigned on the 1st of the month and will need to be completed on the last day of the month. If the 1st of the month lands on a weekend, training will be assigned on the Friday before.

Failure to complete trainings within the deadline will result in suspension of employment. An email will be sent out when training is assigned to the employee's email addresses on file. MRCI will not be accepting other providers' trainings.

Month	Subject	Paid hours
April	Vulnerable Adults, Universal Precautions	2.5
June	HIPPA/Data Privacy, First Aid	2.50
August	Client Rights	1.0
September	Positive Supports Rule-refresher	4.0

Electronic Visit Verification (EVV) And How It Affects You

In December of 2016 the 21st Century Cures Act was signed by Congress and brought about the federal mandate to have Electronic Visit Verification by January of 2019. The mandate states that all workers who have services under programs that provide assistance with Activities of Daily Living (ADL's) or Instrumental Activities of Daily Living (IADL's) like Personal Care Attendant (PCA), Consumer Directed Community Support (CDCS) and the Consumer Support Grant (CSG), will be required to have an electronic way to clock in and out for the work provided on a specific day.



Most EVV systems rely on some sort of GPS to accurately pinpoint a direct care staff's location when clocking in or out of their scheduled shift. Most vendors have options such as an app for a smart phone, a land line call-in option, or a specific device that is designed for direct care staff to clock in and out. Above all, paper timesheets will no longer be allowed. The Centers for Medicare & Medicaid Services (CMS) has indicated the following 6 requirements need to be included in an EVV system:

- Type of service performed - by the direct care staff
- Individual receiving the service
- Date of the service
- Location of service delivery
- Individual providing the services
- Time the service begins and ends

The Department of Human Services (DHS) held public stakeholder meetings for public opinion in the fall of 2017. MRCI had representation at all the meeting to ensure a voice for our families. During the public meetings, DHS heard from participants, family members, direct care staff and providers. The common consensus was whatever system was selected for EVV, it needed to be minimally burdensome and would NOT affect in the quality of care for participants, their staff and the representatives who would need to approve the timecards.

MRCI continues to remain involved with DHS to relay as much information as possible on our families behalf, as well as looking at EVV vendors who will have the smoothest transition for the participant, the direct care staff, and the participant's representative. Above all, we at MRCI want to make sure we are offering the best possible service because we too know change is hard and going to a full electronic system is a big change. We continue to look at every possible option during this time and will communicate as much as possible during this transition.



Aging & Adult Services Division E-List announcement: Waiver Amendments approved by CMS

The Centers for Medicare and Medicaid Services approved DHS' Waiver amendment package on December 19, 2017. Here are some highlights:

- changes Fiscal Support Entity (FSE) to Financial Management Service (FMS)
- changes FMS provider qualifications

- updates FMS oversight
- changes frequency verification to performance reviews to every three years

All policy changes and clarifications included in the waiver amendment package can be found [here](#).

Reimagine Minnesota's Disability Waivers



The University of Minnesota's Research and Training Center on Community Living is working with the Minnesota Department of Human Services' Disability Services Division and Human Service

Research institute to conduct focused discussions as part of a study designed to provide the state of Minnesota with recommendations on the waivers that provide supports to people with disabilities.

To learn about focus group dates, times and locations, and to register for a session, please click [here](#).

We hope you'll join in these critical conversations!

MAKING THE DIFFERENCE

MRCI CLIENT DIRECTED SERVICES

MRCI is one of Minnesota's largest human service non-profit organizations providing meaningful opportunities for individuals with disabilities or special needs to remain in their homes.

Visit our Website at
www.MRCICDS.org

Reach Us by Phone at
800.829.7110



MRCI is "creating innovative and genuine opportunities for people with disabilities or disadvantages to support their community participation."

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